

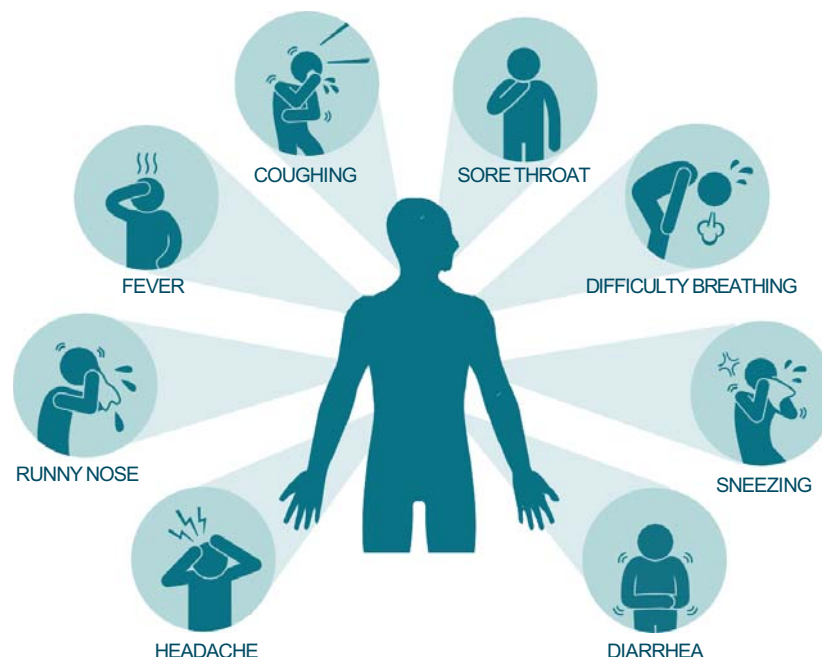
# FACTSHEET

The health, safety and well-being of associates, clients and consumers is our number one priority at Compass Group and we are taking the Coronavirus (COVID-19) situation very seriously. We rapidly convened a COVID-19 Response Team to focus on the issue, closely monitor developments and follow guidance from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) and other health authorities. Since early 2020, we have been providing our associates and operators across the country with weekly updates on prevention, our preparedness efforts and information that reinforces our stringent health and hygiene standards.

## Introduction

An outbreak of respiratory illness caused by a novel (new) coronavirus (designated COVID-19) was first detected in December 2019 in Wuhan City, Hubei Province, China, where the first cases were linked primarily to stallholders who worked at a large wholesale seafood market which also housed a live wild animal market. Later, a growing number of patients reportedly did not have exposure to animal markets, indicating person-to-person spread. Person-to-person spread was subsequently reported outside Hubei and in countries outside China, including in the United States.

Compass Group USA is closely monitor developments and following guidance from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) and other health authorities.



According to the WHO, the most common symptoms of COVID-19 are fever, tiredness, and dry cough. Some patients may have aches and pains, nasal congestion, runny nose, sore throat or diarrhea. These symptoms are usually mild and begin gradually. Some people become infected but don't develop any symptoms and don't feel unwell. Most people (about 80%) recover from the disease without needing special treatment.

Current estimates of the incubation period of the virus range from 1-14 days, and these estimates will be refined as more data becomes available. Understanding the time when infected patients may transmit the virus to others is critical for control efforts.

## Prevention

There are currently no vaccines available to protect against COVID-19 infection, however the best methods of prevention according to the CDC, include:

- 1. WASH YOUR HANDS OFTEN WITH SOAP AND WATER FOR AT LEAST 20 SECONDS**
- 2. AVOID TOUCHING YOUR EYES, NOSE OR MOUTH**
- 3. AVOID CLOSE CONTACT WITH PEOPLE WHO ARE SICK**
- 4. COVER YOUR COUGH OR SNEEZE WITH A TISSUE, THEN THROW THE TISSUE IN THE TRASH**

## Implementing Best Practice

Across our business, we implemented the following measures:

- Advising all operational leaders to be alert to signs of illness within their teams and reinforce **'if you are ill, stay at home'** message
- Reinforcing cleaning, sanitizing and disinfecting protocols** at all sites
- Updating on-site signage** with hygiene posters and handwashing policies
- Ensuring **adequate supplies of hand sanitizers and disinfectants**
- Retraining teams to refresh knowledge and practices on **hand washing and hygiene etiquette, especially in response to coughing and sneezing**
- Reinforcing Food Safety Management System/HACCP standards** for food preparation and service

## Travel Considerations

As a precautionary measure, we have updated our current international travel policy.

### BUSINESS TRAVEL

We have decided to stop all non-essential business travel abroad within Asia-Pacific, Continental Europe, the UK and Ireland for four weeks. We are closely monitoring the CDC and WHO recommendations and will communicate any further travel restrictions accordingly.

### PERSONAL TRAVEL

Associates who voluntarily travel to any restricted geographies may be required to stay away from work for a period specified by the government, the Company or as requested by the client. Compass Group USA has a specific COVID-19 HR Policy in place to help all associates.

For further information on COVID-19, please see the WHO website:  
<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>  
and the CDC website:  
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>